

RESEARCH METHODS

This chapter consists of some description of the research method. It is included some sub-headings that refer to research methodology. Those are divided into some components such as research design, data and data sources, instruments, data collection, and data analysis.

1.1 Research Design

This writer used qualitative research. It is a kind of research which the researcher describes the phenomena from the data analysis which is from “Stuart Little 2” movie and the writer drew the conclusion of the research. The qualitative research is research procedures and steps that produce descriptive data in the form of written or oral words of the people and behaviors that can be observed, (Lexy, 1983:3). This research is a type of research which use some technique of searching, collecting, classifying, analyzing the data, interpreting them, and finally drawing the conclusion

This research involved some mainly activities such as collecting data in the script of “Stuart Little 2” movie, identifying data in form of words or utterances that consist of apology words, classifying data into some apology strategies, analyzing the offence and the use of apology strategy itself, generalizing and then drawing the conclusion.

1.2 Data Sources

[illegible]

The data will be classified into apology strategy classification and kind of offence that motivated the character in using apology.

1.3 The Subjects of the study

This study used the characters in “Stuart Little 2” movie as subject of study. The writer used all the data from characters’ conversation include apology expressions following an offence that triggered the characters to deliver apology expression in the “Stuart Little 2” movie. The study research focused on the sentences or words that refers to apology expressions following an offence which had been made by the characters, and other supporting expressions (body language, facial expression, smiles, eye contact, and touching), and also the intonation in uttering the apology expressions used by the characters in the movie entitled “Stuart Little 2”.

1.4 Instruments

In a qualitative method, the researcher has to collect, classify, identify, interpret, reduce, organize, analyze and conclude the data as a result.

In this study, the writer did not use questionnaires or tape recording, but the writer used transcript of the movie “Stuart Little 2” movie. In this study, the supporting instruments that are used by the researcher in conducting the study are a set of Laptop, flash disk, modem and transcript of the movie entitled “Stuart Little 2”.

There were some steps to get data analysis or to analyze the data after collecting the data. For the first, the research found and classified the utterances or words that belonged to apology expressions expressed by the characters in the “Stuart Little 2” movie based on types of offences found by Holmes. It is about the context of the conversation which involves the situational context of the conversation. After that, the researcher noticed and identified the ways the characters of “Stuart Little 2” movie expressed their apology based on Trosborg’s theory of apology strategies and determined it in context of politeness and next, noticed and compared the tone and other nonverbal expressions which are applied by the characters in apologizing. Then, the researcher analyzed and concluded why the characters used such

					<i>I'm not glad you fell. I just...."</i>
12	Expression of Apology	Offer of apology	Talk offence		Margalo: " <u>Sorry</u> I asked"
13	Expression of Apology	Expression of regret	Inconvenience offence		Stuart: " <u>I'm sorry</u> Mom"
14	Expression of apology	Expression of regret	Inconvenience offence		Snowbell: " I hope I live to regret this"
15	Expression of apology	Expression of regret	Inconvenience offence		Snowbell: " No, He can' be, he's.... I was supposed to protect him. I wish it was me who had been killed.
16	Expression of concern for hearer	Expression of concern for hearer	Inconvenience offence		George "Mom, Dad, <u>I'm really sorry</u> "
17	Evasive strategy	Minimizing	Inconvenience offence		Mr. Little: "No, Eleanor, don't be upset. It's been well <u>thought out</u> . If there's a problem, I pull on the string"
18	Evasive strategy	Querying precondition	Talk offence		George: "I'm not sure". " <u>is it okay to break a promise to your brother?</u> ", " "it was a promise, brother to brother"