

LITERATURE REVIEW

A. Classroom Interaction

In classroom interaction the teacher should be balanced all components in teaching, for instance syllabus, methods, atmosphere and the other things.

² Siti Murtiningrum, English Language Studies thesis: “*Classroom Interaction in English Learning*”. Yogyakarta: Sanata Dharma University, 2009.

According to Rivers in Sita Nurmasitah thesis stated that teaching learning process should be considered all the components that are needed in learning process. The teacher should not focus in one media only and one method only, but the teacher should look for the most appropriate approach, design of materials, or set of procedures in a particular case³.

Interaction between the teacher and the students is not only verbal communication, non verbal communication may occur in classroom and also another possibility is the combinations of verbal and non verbal communication occur in classroom⁴. Between student and student also between teacher and student can make verbal communication in learning process speak each other and also non verbal communication while learning is from technology that used for media for instance doing assignment, discuss orally and message friends or teacher. Another definition of classroom interaction from Sinta Hoerun Nisa Interaction occurs as long as people are communicating each other and giving action and receiving the reaction in one another anywhere and anytime, including in the classroom setting. In addition, when teacher and students are in class automatically occur classroom interaction.

Technology also helps the teacher and students to communicate about learning English. At the beginning classroom activity until the end of activity between the students and the teacher interact each other about the lesson. The

³ Sita Nurmasitah, linguistic thesis: “A Study Of Classroom Interaction Characteristics In A Geography Class Conducted In English: The Case At Year Ten Of An Immersion Class In SMAN 2 Semarang”. Semarang: Diponegoro University, 2010.

⁴ Siti Murtiningrum, English Language Studies thesis: “*Classroom Interaction in English Learning*”. Yogyakarta: Sanata Dharma University, 2009.

teacher initiates with the whole group of students and with individuals, right from the beginning of a language class⁵.

1. Aspect of classroom interaction

According to Sinta Hoerun Nisa there are two aspects of classroom interaction. The first is teacher's talk and the second is student's talk. In each aspect there will be the categories that explained. The first is teacher's talk; teacher talk is decisive and important, not only for the organization and for management of the classroom but also the process of the acquisition. Teacher's talk has eleven categories and divided into two categories indirect and direct influence. Indirect influence means here an effect the learners to lead the warm of classroom atmosphere and try to break the ice in order to encourage them to participate and learn in classroom interaction. Direct influence means encouraging students to involve directly in the teaching and learning activity. There are six categories of indirect influence; deals with feeling praise or encourages, jokes, uses ideas of students, repeat the student response, and ask question. There are five categories of direct influence; giving information, corrects without rejection, gives direction, criticizes student behavior, and criticizes student response.

⁵Amy B.M. Tsui, *Introducing Classroom Interaction*, Penguin books Ltd, 1995, 19.

Giving information category is the teacher gives information to the students, fact, own opinion and ideas while learning process. *Corrects without rejection category* is the category which the teacher correct the mistake's students without bad judge. The teacher corrects the students with criticism thinking. *Gives direction category* is giving directions, requests or commands that students are expected to follow; directing various drills; facilitating whole class and small group activity. *Criticizes student behavior category* is the teacher will remind the students when the students do the bad

behavior. *Criticizes student response category* is the teacher will remind the incorrect answer of the students with acceptable communicating.

The second aspect is students talk; student's talk can be defined as the initiating new topic, expressing new ideas, and developing opinion. Another definition is student's talk means that the concentration of the students during the learn process. There are six categories; student response specific, student response open ended, silence, silence AV, confusion work oriented, and confusion non work oriented⁶.

Students' response specific category is the student's response of the teacher with specific and limited range of available or previously practiced answer. *Student response open ended category* is the student's opinion, ideas, reactions and feeling respond to the students. *Silence category* is pauses in interaction; also the period of pause here is verbal interaction. *Silence AV category* is silence in interaction during the use of Audio Visual, for instance tape recorder, record player, etc. *Confusion work oriented category* is there are many students who talk together so it cannot be recorded and also the students calling out impatiently to participate concerning with the task. *Confusion work non oriented category* is

⁶ Sinta Hoerun Nisa, thesis education: *Classroom Interaction Analysis in The EFL Speaking Class*. (Kuningan: University of Kuningan, 2004).

can be defined as mediator from the sender to receiver¹¹. When teacher uses media for teaching, teacher has chosen the best way for teaching. In addition, teaching by using media can be easier reaching by the students.

Teacher is facilitator and motivator for the students. As the motivator because, the teacher uses media for making the students are happy and enjoy in learning¹². When teacher uses media, the teacher will use two things in a meeting as a facilitator and as a motivator. So, the teacher will be helpful in teaching by using media.

E-learning is type of web media. E-learning is the most activity of LMS or it can be called that LMS is the backbone of E-learning activities¹³. There are many definitions of the expert about E-learning in journal of Joi L. Moore, Camille Dickson-Deane, and Krista Galyen said that the definition of e- learning is not certain¹⁴ because each expert said differently and has the own evidence.

According to Nichols (2003) in journal of Joi L. Moore, Camille Dickson-Deane, and Krista Galyen e-learning is technological tool that being accessible for example web-based, web-distributed, or web-capable¹⁵. The teacher and the students do not need meet each other in class only through computer and internet they will meet each other. In addition, e-learning is

¹¹ Ahmad Syukron Amrullah, Teacher thesis: “*Penerapan Teknologi Web Blog Sebagai Media Pembelajaran Alternatif Berbasis Web Pada Mata Pelajaran Sejarah Kebudayaan Islam Kelas Xii Di Madrasah Aliyah Yaumi Ringinharjo Gubug Grobogan Tahun 2010*” (Semarang: Institut Agama Islam Negeri Walisongo, 2011).

¹² Ahmad Syukron Amrullah, Teacher thesis: "*Penerapan Teknologi Web*"

¹³ Epignosis LLC, *E-learning concepts, trends, applications*. California:USA, 2014, 34.

¹⁴ Joi L. Moore, Camille Dickson-Deane, and Krista Galyen, “e-Learning, online learning, and distance learning environments: Are they the same?”. *Journal of internet and higher education*, vol. 14, 129-135.

¹⁵ Joi L. Moore, Camille Dickson-Deane, and Krista Galyen, “e-Learning, online 129 – 135.

- d. Message with sub-menu message personal and announcement, in this feature has two functions. The first is message personal is for receive the message from the student. The second is announcement, the teacher allow send the information, announcement or note to all students.
- e. Manage with submenu students, groups, teachers is to make a group which the teacher has the authority for make another groups.

- a. Assignment with sub-menu to do, try it and mastered, it is the menu for the assignment that the students have to do.
- b. Message with sub-menu message and notices it allows the students interact with friends and the teacher. It uses for the students who do not understand with the material or making discussion with friend no more than two students.
- c. Study notes are for making personal note based on the material or assignment. In this features can only be accessed when the teacher provide it.

1. The Strength of Quipper School

Every year the students in Indonesia show the interesting of using technology and also the responses are often strongly associated with their use in academic context²². In 2009, 88.9% of the students in Indonesia prefer take the course that is used learning management system²³. Furthermore, the researcher assumes that the responses of the students while using Quipper school in class are very positive. The students are comfortable learning with technology and also prefer moderate the IT when comes to the class²⁴.

The fact that today, the students are more immersing in technology and also the students are indicating to use technology inside class or outside class²⁵. Most of the students like using digital for studying. Many schools also provide the things are needed in operating technology that makes the students easier to access the online class.

In ECAR books researched 2009 that the students are strongly associated with their use of and experience with technology²⁶. The students do not need to study about the technology, because the students are already able operating the technology. The teacher also does not need to teach hard about the technology. The teacher directly continues to use the media.

²² Richard N Katz, *The ECAR Study of undergraduate students and informations technology* (Educause:Colorado, 2009), 16.

²³ Richard N Katz, *The ECAR Study of undergraduate*12.

²⁴ Richard N Katz, *The ECAR Study of undergraduate*21.

²⁵ Richard N Katz, *The ECAR Study of undergraduate* 30.

²⁶ Richard N Katz, *The ECAR Study of undergraduate* 35.

material and exercises with the interesting display and un-
students. 2) It provides all the material of Senior High
with the curriculum needed. 3) It can monitor all the activ-
score of the students. 4) The students can review the ma-
and wherever they are. 5) Teacher and students can
through the message that provided by Quipper school. 6)
the passive students to be the active students. 7) It is eas-
simple²⁷.

2. The Weakness of Quipper School

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²⁷ Rizky, Rachmawati, Sudiyanto, and Sri Sumaryati, "keefektifan Penerapan E-learning Quipper school pada pembelajaran akuntansi di SMA Negeri 2 Surakarta". *Journal of Tata Arta*. Vol. 1(1), 2015, 1-12.

²⁸ L. Sulisty Basuki., *IT and education, the case study of e-learning in Indonesia*, Jakarta: Universitas Indonesia.

face without digital, e-learning will isolate the students, e-learning needs the master from teacher and students, the teacher has to expert in IT, e-learning makes the students are uncontrolled, and e-learning is expensive learning. The myth of technology will balance with the human perception.

The other obstacles faced to Indonesian students are low independence level, connection problem and difficulties in understanding the material²⁹. From those obstacles can be divided into two major problems of using technology while learning. There are infrastructure problem and cultural problem. Infrastructure problem is the tool that is used for e-learning for instance the problem of connection, the quantity of computer and the knowledge of the technology is still minimize. The cultural problem is the willingness of the students or teacher in using technology for instance the enthusiastic of the students and the teacher so that can head off the learning process.

According to Richard N Katz, in the ECAR Study of undergraduate students and information technology book students write that the teacher had to have the experience of using technology or LMS in teaching online class, it is really handicap when the teacher does not really understand in online teaching³⁰. Teacher has to understand the material before the student. Because, as a teacher could not ask the easy way to the student

²⁹ Nawang Sari Adhiyanti Muljo Kusumo, Ferdinand Budi Kurniawan and Novita Ika Putri, “E-learning Obstacles Faced by Indonesian Students”. *Journal of the eight International Conference on E-learning for Knowledge Based Society*. 2012.

³⁰ Richard N Katz, *The ECAR Study of undergraduate students and informations technology* (Educause:Colorado, 2009), 71.

The following research entitled *Keefektifan Penerapan E-Learning-Quipper school Pada Pembelajaran Akuntansi Di Sma Negeri 2 Surakarta* conducted by Rizki Rahmawati, Sudiyanto and Sri Sumaryati. Thos research is aimed to know the effectiveness of applicable e-learning Quipperschool.com for learning accountancy at State Senior High School 2 Surakarta and to know the factors that supports and obstructs the effectiveness of applicable e-learning Quipperschool.com. The researcher in this study used experimental research through simple random sampling technique with the students in eleventh grade as the population. The result of T-test in this research showed that Quipperschool is effective for media in learning accountancy³⁵.

The fifth study conducted by Research by Paul Lam, Jack Lee, Mavis Chan & Carmel McNaught entitled *Students' use of e-learning strategies and*

³⁵ Rizki Rahmawati, Sudiyanto, dan Sri Sumaryati, "Keefektifan Penerapan ELearning Quipper School pada Pembelajaran Akuntansi di SMA Negeri 2 Surakarta". *Tata Arta UNS*, Vol. 1, No. 1, Juli, 2015. 1-12.

their perceptions of eLearning usefulness. This study was aimed to figure out the students' perceptions towards the use of technology for teaching and learning and to highlight the students' previous experience in using technology. The survey of this study showed that students who were more experienced in using technologies in their everyday lives were in general more positive about eLearning strategies. Most interestingly, the more experience the students had with eLearning strategies, the more positive they were towards eLearning as well.³⁶

Seeing from the studies that have been conducted before, the researcher concludes that all the previous studies have the similarity and different areas of study. Those previous studies could be the foundation of conducting this research. The previous studies mostly focus on the use and the effectiveness of Quipper School. Meanwhile in this research, the researcher focuses on the classroom interaction using Quipper School in teaching English. The difference from another study was the subject in this research is the vocational high school students.

³⁶ Paul Lam, Jack Lee, Mavis Chan & Carmel McNaught, “Students’ use of eLearning strategies and their perceptions of eLearning usefulness”. *Centre for Learning Enhancement And Research*. 1379-1388.