

- Endres, G. M. Smoak, L. M. 2008. *The Human Resource Craze : Human Performance Improvement and Employee engagement*. Organiztional Development Journal
- Federman, B 2009. *Employee Engagement : A Roadmap For Creating Profits, Optimizing Performance, and Increasing Loyalty*. San Fransisco : Jossey – Bass A Wiley Imprint.
- Hayase, Lynn K. T, 2009. *Internal Communication in Organizations and employee engagement*. Las Vegas
- Hewwit., A 2013. *Trends in Global Employee Engagement* : New York : Aon Hewwitt Associates Employee Research.
- Handoko, H.T. 2008 dalam *Membangun Employee Engagement (Keterikatan karyawan)* 2012. Di ambil di [Http://www.mediakalla.com/membangun-employee-engagement-keterikatan-karyawan/diakses](http://www.mediakalla.com/membangun-employee-engagement-keterikatan-karyawan/diakses) pada 22 mei 2016
- Macey, William H. Et al. 2009. *Employee Engagement : Tools For Analysis, Practice, and Competitive Advantage*. United Kingdom : Black – Willey.
- Muhid, A . 2010. *Analisis Statistik SPSS for Windows Cara Praktis Melakukan Analisis Statistik*. Surabaya:CV. Duta Aksara
- Mangkunegara, A. P. 2005. *Perilaku dan Budaya Organisasi*, Cetakan Pertama. Bandung : PT. Refika Aditama.
- Mishra, K Boynton, L. Mirsha, A. 2014. *Driving Employee engagement : the eexpanded role of internal Communications*. Internal Journal of Bussiness Communication Vol. 51, 183 – 20

